



D E P A R T M E N T
C H I L D
S U P P O R T
S E R V I C E S





Child Support
is the #1
source of
income for
single parents

Who is DCSS?



We are **MORE** than child support!

Services Made for YOU!

Family

Case construct:
Custodial Parent (CP)
Noncustodial Parent (NCP)
Dependent(s) (DEP)
Parent not of case (PNC)

Centered

System built around needs of families served. Meeting families and participants where they are (financially and beyond).

Services

60-70k families are being served by DCSS.

What happens after case opening?



Locate / Establish

Manage / Enforce

- Perform automated & manual locate
 - Service of process
 - Paternity
 - Free Genetic Testing
 - Stipulations
 - Court order
 - Resources & Referrals (any time)
-

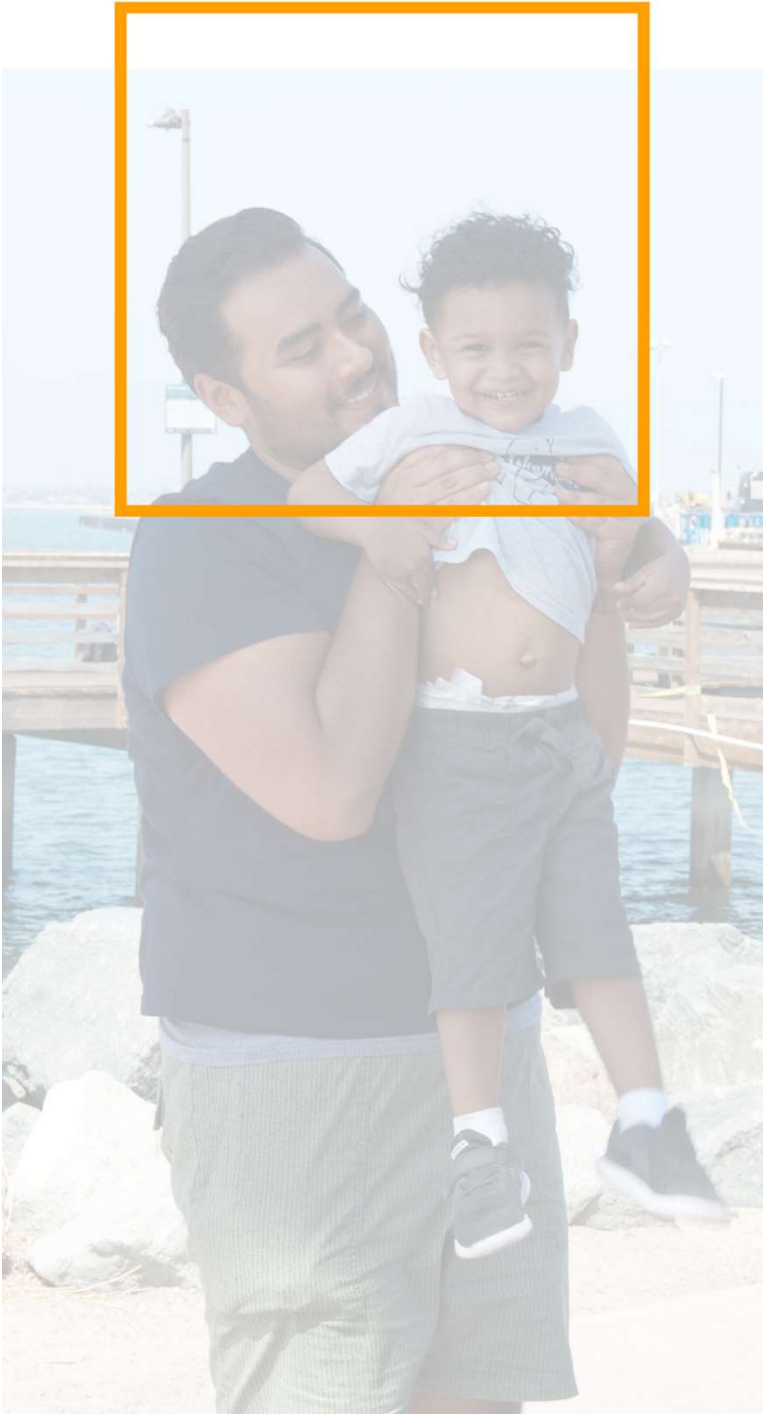
- Collect / Distribute payments
 - Resources & Referrals (any time)
 - Modifications
 - **Automated** Tools
 - Wage garnishment
 - License suspension
 - Intercepts – Tax, SSDI, SDI
 - Bank levy
 - Passport Denial
 - Contempt
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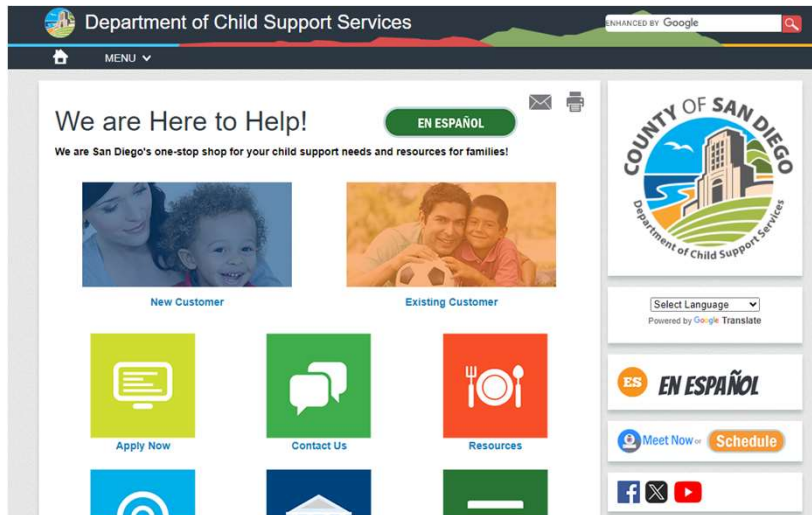
Our Support / Assistance / Connection

We are MORE than child support!

Services Made for YOU!

- Detailed case review
- Release of driver's license
- Initiate / facilitate modifications
- JIPC Team: Incarcerated / Parolees / Probationers & Families
- Youth With Dreams Committee: Young Parents under 26
- Military / Veterans assistance & Families
- Debt Reduction Program
- On-site collaborations with Family Law Facilitator, Employment Resource Liaison and Community Resource Liaison
- Provide resources and referrals to partners





Website:

www.sandiegochildsupport.org

(links to applying for services, resources, programs, payments, ZOOM appointments/instant link, LiveChat and MUCH MORE)!!

Resources and Community Partners



New seasons bring new opportunities for you and your family!

Check out the different categories and resources below:



Need FREE internet access or a printer? Visit our [Here-to-Help-Hub Rooms](#)

Community partners are onsite to provide FREE assistance:

Community Resource Liaison

Resources for families
8:30 AM to 4:00 PM
National City, Tuesdays
Kearny Mesa, Wednesdays

Employment Resource Liaison

Job opportunities
8:30 AM to 4:00 PM
National City, 1st & 3rd Thursdays
Kearny Mesa, 2nd & 4th Tuesdays

Family Law Facilitators

Legal help
8:00 AM to 4:30 PM
National City, Wednesdays

[Basic Needs, Free Meals, and more!](#)

[Fall 2023 Fun Activities for Kids and Families](#)

[Child Care](#)

Resources for Parents and Children



San Diego Child Support is here to help!

We've collected resources to help you with life's changes and foster H.O.P.E. in any challenges you might face. Some of these resources are specific for parents who are incarcerated, formerly incarcerated and for your other family members.

Call us at 858-650-5330 and leave a message any time. Email us at jipc@sdcountry.ca.gov



One Safe Place for hope, healing and justice.

Free support services all under one roof to anyone who has experienced child abuse, sexual assault, domestic violence, hate crime, elder abuse, human trafficking, violent loss, family violence, or other abuse or victimization.

[Basic Needs](#)

[Employment Help](#)



Connections That Make a Difference

- Online:
www.sandiegochildsupport.com
 - By phone (7:30-6pm): 866-901-3212
 - By LiveChat
 - By ZOOM (virtual appointments & instant), text, email
 - In Person (7:30-5pm) - DCSS Offices
Central – 3666 Kearny Villa Rd
National City – 401 Mile of Cars Way
Escondido - 450 W. Mission Ave
(8-5pm)
- Referrals from partners –
Heretohelp@sdcounty.ca.gov or fax
to (858) 650-5280
- Like us on Facebook
[@SanDiegoChildSupport!](https://www.facebook.com/SanDiegoChildSupport/)
 - Check us out on Twitter
[@SDChildSupport](https://twitter.com/SDChildSupport)
 - Subscribe to our YouTube Channel

Questions?

Customer and Partner Assistance:

HereToHelp@sdcounty.ca.gov

866-901-3212 (M-F, 7:30-6pm)

Fax: (858) 650-5280

Website: www.sandiegochildsupport.org (links to ZOOM appointments/instant link); LiveChat

Paternity only questions:

SDPOP@sdcounty.ca.gov

Direct contact anytime:

Andrea Cooley, Communications/Outreach

andrea.cooley@sdcounty.ca.gov

(858) 650-6582

THANK YOU!